

St Anns House Access Statement

Introduction

St Anns House is a Grade II listed townhouse with 9 en suite bedrooms offering stylish accommodation. We also offer private dining for pre-booked parties of twelve or more. Due to the age of St Anns House, its refurbishment has required the perseveration of some period features which, together with the limitations of its listed status, might make access difficult for people with limited mobility. However, it is a Georgian building which means that room proportions and entrances are generous.

We are located on a quiet residential street and rooms are situated on the ground floor, first floor and second floor. Although our ground floor dining room allows for disabled access and our ground floor bedroom is suitable for those with impaired mobility, we are unfortunately unable to provide accommodation for wheelchair users.

Pre-Arrival

- We are located on a quiet, upmarket, residential street just a few minutes' walk from Salisbury Cathedral and the city centre with all its amenities. Our location is very peaceful and further enhanced by soundproofing in every room.
- Salisbury's central bus station is a five minute level walk away.
- Salisbury's mainline railway station is a ten minute level walk away (although there is a slight incline to the station entrance itself). Taxis are usually available at the station but we can book one for you in advance if required.
- There are several local taxi companies (including Value Cars 01722 505050, City Cabs 01722 423000, Classic Cabs 01722 341991) and we can make bookings in advance for you.
- The owner's dog is a very friendly long haired German Shepherd and although he doesn't 'live' at St Anns House, he is often 'relaxing' in the dining room when the owner is present. If you require your dog to stay with you, we allow dogs in our ground floor bedroom, Room 9.
- Our website www.stannshouse.co.uk provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone or email. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 12.30pm. Earlier arrival may, however, be possible by arrangement.

- We regret that, due to its residential location, parking is restricted on St Ann Street before 6pm. However, there are a number of car parks very close by (less than a minute's walk) on Brown St and Culver St. Additionally, you may park for 24 hours in the Cathedral Close for £6.

Main Entrance

- The main entrance is located at the front of St Anns House, there are no steps to climb.
- The front door is usually locked, please ring one of the two doorbells (one bell is for a 'portable' system which can be heard from the top of the house) and wait for assistance. In the unusual event that no one has come to your assistance ring for the owner, Michael Riley, whose number is written on the door, as he may have popped out briefly with the dog.

Guest Accommodation – Public Areas

- St Anns House opens into a large dining room where breakfast is enjoyed. This is also the location for private dining.
- There is a breakfast buffet to the back of the dining room where guests can help themselves to the following menu:

- Tea, Coffee and Juice
- Homemade Muesli
- Fresh Fruit
- Yoghurt
- Prunes/Apricots
- Homemade Jam and Marmalade

- In addition, we will also come and take your order from our choice of freshly prepared dishes, as follows:

- Toast & Croissants
- Dry Cured Bacon
- Beef & Chilli Sausages
- Tomatoes, Mushrooms, Black Pudding
- Eggs –scrambled/fried/boiled/poached
- Smoked Salmon (subject to availability)

- We run an 'honesty bar' system in the dining room, with a selection of wines, spirits, beers and soft drinks.
- The dining room is level with a mixture of parquet and laminate flooring with a few rugs.
- There are numerous tables and chairs permanently laid out.
- At the back of the dining room there are lavatories (two ladies' loos and in the 'Gents' there are 3 urinals and one loo).
- **There is a fire extinguisher located by the main door into the dining room.**
- **Fireproof paint is used on all doors.**
- **The evacuation point for St Anns House is outside the front of the building on St Ann Street.**
- Stairs lead from the main entrance to the first and second floor bedrooms. Stairs are painted black with a contrasting fixed carpet 'runner' for enhanced visibility. There is a black painted right hand stair rail. The area is very well lit.

- There are 13 stairs to a half landing; there are a further 5 stairs to the first floor landing.
- There is a fire extinguisher located on the first floor landing, along with a chair and a guest/registration book.
- There are 19 steps leading from the first to the second floor in a steep winder going anticlockwise making the second floor particularly unsuitable for those with mobile impairment.
- An ironing board and iron are located on the second floor landing. A bookcase stocked for guests' use is also found here.
- Low energy light bulbs are used throughout St Anns House.

Bedrooms

- There are two bedrooms located to the front of the first floor and two to the back of the first floor. The layout is the same on the second floor.
- All rooms are laid out in 'pairs' located through a main fire door (one hour) and with their own fire door (half hour). Rooms 3 and 4 have access to ground floor fire escape.
- Between each pair of rooms there is a fan light leading onto each staircase/fire escape.
- Bedroom 9, the only ground floor room, has a level entrance hall, measuring 3 feet in width, which can be accessed both from the dining room and externally by guests staying in the room.
- Bedroom 9 is suitable for those with impaired mobility, with its own en suite shower, WC and washbasin. It has two zip and link beds (which make up a 6 foot double). This room has a door which leads onto a small courtyard area. Flooring is laminate.
- Bedroom 9 is the only bedroom in which we allow guests to bring their dog.
- Bedrooms 1-8 located on the first and second floor are carpeted throughout.
- There are en suite facilities in all rooms consisting of a shower, WC and wash basin.
- All rooms have 24 hour hot water with a pressurised system.
- All bedrooms have fully compliant additional soundproofing.
- There are blackout blinds in every room.
- Each bedroom has a 95 decibel fire bell and smoke detector.
- Each bedroom door has been treated with Envirograf fire retardant.
- Each bedroom is locked through a master security system.
- There is central heating throughout St Anns House. The temperature of each bedroom is controlled by thermostatic controls on the radiators.
- Tea and coffee facilities and Hildon bottled water are provided.
- A selection of complimentary Penhaligon's and Long Barn Lavender products are found in each room.
- A selection of books and magazines can be found in each room.
- Each room is equipped with a bureau, desk or writing shelf so guests can make use of the wifi.
- There is a mirror, wardrobe and chest of drawers in each room.
- All rooms have flat screen TV.

- All rooms have wardrobe and at least one chair.
- Our beds are dressed in the finest 300 thread count Turkish linen and normally made with duvets (tog according to season). Pillows are a mixture of feather and synthetic, duvets are synthetic. If you have specific requirements, please notify us in advance.
- Additional blankets are provided.
- There are 4 electric heaters available for guest use, if required.
- We are happy to provide sheets and blankets if preferred. Please specify before your arrival if required.
- There is a folder in each bedroom which contains further information about the local area together with a 'Welcome notice' containing details of breakfast/checking out times etc.

Additional Information

- We do not permit smoking at St Anns House.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medication. We are also happy to refrigerate any perishables during your stay e.g. market produce etc.
- Mobile phone reception at St Anns House is very good. A public telephone is available on request.
- Bedroom 9 is dog-friendly.
- A launderette can be found ten minutes' walk away at Outback Laundry 58 Fisherton Street.
- There is a Doctors' Surgery along the road at 82 St Ann Street, 01722 322642.

Local Interests

- Salisbury Cathedral and the surrounding Cathedral Close are only 2 minutes' walk away. In particular, Mompesson House in the Close, a National Trust property, has a beautiful garden and is perfect for Cream Teas.
- Ten minutes out of Salisbury on the A30 to Wilton is Wilton House, the home of the Earl of Pembroke. Both the house and gardens are open during the summer months.
- Stonehenge is a half hour drive away.
- Stourhead House and Gardens is 40 minutes away on the A303.
- For evening entertainment, both Salisbury Arts Centre and Salisbury Playhouse have a year round programme.
- Salisbury is a convenient base from which to enjoy the wealth of the Hampshire, Wiltshire and Dorset countryside.
- For further information on the local area visit www.visitsalisbury.co.uk.

Contact Information

- **Address:** St Anns House, 32-34 St Ann Street, Salisbury, Wiltshire, SP1 2DP.
- **Telephone number:** is 01722 335657. This number is also diverted to a mobile phone (0791 867 8532) to ensure we are always reachable.

- **E-mail address:** info@stannshouse.co.uk
- **Website:** www.stannshouse.co.uk
- We are open all year apart from the period between Christmas and New Year.

If you require further details please do not hesitate to contact us. We welcome any feedback you might have, please use our guestbook or email us at info@stannshouse.co.uk.